

Jubilee PewChair™ Warranty

10 Year Comprehensive Steel Frame Warranty

Our frames and welds are warranted for 10 years against failure when seating is used only for traditional church activities by the original purchaser. Any frame found to be defective by ChurchPlaza will be repaired or replaced at our option

10 Year Structural Seat and Back Warranty

Our Seat and Back foundations are warranted for 10 years against structural failure or breakage under normal use inside the church by the original purchaser. Our real plywood seat and back foundations (not weaker wood imitations) exceed BIFMA standards.

Reminder, chairs are not designed to be used as step stools, ladders or supports for construction projects.

5 Year Trustworthy Foam Warranty

Our quality all virgin foam is guaranteed not to wear or break down to a point of affecting the seat comfort or loosening of the fabric for a period of 5 years by the original purchaser.

Comprehensive Upholstery Warranty

Our certified quality commercial grade church chair fabrics are warranted for 5 years against ordinary wear when used indoors in a sanctuary ministry or comparable application within the continental United States and for 2 years when used outside of the continental United States in an indoor worship facility or comparable application by the original purchaser. Sewing and seam workmanship is also warranted for 3 Years. We do not warrant fabric against cuts, tears, burns, normal fading, outdoor use and/or exposure to sunlight.

To make a claim under this warranty contact ChurchPlaza at 1-800-927-6775. All upholstery fabrics and foam used in the manufacture of ChurchPlaza church chairs are warranted both by the respective fabric or foam supplier and ChurchPlaza.

Unlike most other church seating providers, we will not require the original purchaser to pay and ship defective products back to us. We may require a photograph of the problem and we will pay the shipping if a product is to be returned to us for inspection.

Warranty does not apply to any product which has been altered or subjected to misuse, negligence or accident. ChurchPlaza's obligation under this warranty is limited to credit for or replacement of the defective item.